

RON DESANTIS
Governor



JIM POPPELL
Secretary

June 24, 2019

Melinda Miguel
Chief Inspector General
The Capitol
Tallahassee, FL 32399-0001

Dear Chief Inspector General Miguel:

Section 20.055, Florida Statutes, requires the Inspector General to monitor the implementation of the agency's response to any report on the Florida Lottery issued by the Office of Program Policy Analysis and Government Accountability (OPPAGA). The referenced statute further requires that no later than six months after the report is published, the Inspector General must provide a written response on the status of actions taken. The purpose of this letter is to provide updated information on the agency's response to the OPPAGA findings and fulfill these requirements.

OPPAGA released report #19-03, *Review of the Florida Lottery, 2018*, on February 7, 2019. The attachment details each audit finding and recommendation with the current progress of Lottery staff to address each recommendation.

If you require additional information in these matters, please feel free to contact me at your earliest convenience at (850) 487-7726.

Sincerely,

A handwritten signature in blue ink, appearing to read "A. Mompeller".

Andy Mompeller
Inspector General

cc: Joint Legislative Auditing Committee

Florida Lottery
Six-Month Status Report for OPPAGA
Review of the Florida Lottery, 2018
Report #19-03 Issued: February 7, 2019
Status as of June 24, 2019

Finding	Recommendation(s)	Management Response as of June 24, 2019	Anticipated Completion Date
<p>While the department and the Legislature have increased transfers to education, additional actions could increase sales and efficiency and ultimately further increase transfers to education.</p>	<p>The Department of the Lottery should include an evaluation of its security measures for fast play games in the scope of its next contracted security study.</p>	<p>The evaluation of Lottery’s security measures for fast play games is scheduled to be included in the upcoming contracted security study. The evaluation of fast play games, as well as all other Lottery games, will continue to be included in contracts for future security evaluations.</p>	<p>June 30, 2020</p>
<p>While the department and the Legislature have increased transfers to education, additional actions could increase sales and efficiency and ultimately further increase transfers to education.</p>	<p>The Department of the Lottery should continue implementing its plan to prevent the sale of lottery tickets to minors.</p>	<p>The Lottery’s Office of the General Counsel is working with the Division of Security to ensure all operations, including the prevention of ticket sales to minors, are in compliance with our statutory obligations.</p>	<p>Ongoing</p>
<p>While the department and the Legislature have increased transfers to education, additional actions could increase sales and efficiency and ultimately further increase transfers to education.</p>	<p>The Department of the Lottery should continue its ongoing efforts to protect the integrity of the Florida Lottery by</p> <ul style="list-style-type: none"> - improving its data analysis and reporting capabilities for identifying and investigating potential ticket theft or brokering by retailers; - increasing the number of retailer locations with ticket self-checkers and providing a ticket scanning function in its mobile app so that players can determine for themselves whether a ticket is a winner. 	<p>- The Lottery continues its ongoing efforts to protect the integrity of the Florida Lottery. The Division of Security created and streamlined Investigative procedures that helped create efficiencies with our Integrity investigative process. The department has continued to conduct data collection and analytics, and integrity reports have been built in our new gaming system. We continue to conduct regular compliance operations and integrity list operations. A revised division procedure is currently being revised with anticipated completion by end of July 2019.</p>	<p>-July 31, 2019</p>

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		<p>- A ticket self-checker is available for every retailer. Ticket self-checkers have been installed at 11,393 retailers. The Lottery will continue to work with the remaining retailers that can accommodate ticket self-checkers to increase the number of installed self-checkers. The Department is finalizing the mobile app, which will include ticket scanning capability so that players can more easily determine for themselves whether a Lottery ticket is a winner.</p>	<p>-October 2019</p>