June 16, 2009

Ms. Cynthia Lorenzo, Director
Agency for Workforce Innovation
Suite 212, Caldwell Building
107 East Madison Street
Tallahassee, Florida 32399-4120

Dear Director Lorenzo:

As required by Section 20.055(5)(g), Florida Statutes, we have prepared the attached status of corrective actions, as of June 8, 2009, taken by the Agency for Workforce Innovation for findings and recommendations contained in Auditor General Audit Report No. 2009-083. This report covered surplus information technology property controls within selected state entities, including the Agency for Workforce Innovation, for the period of August 2008 through October 2008.

In accordance with Section 20.055(5)(g), Florida Statutes, I am also copying the Joint Legislative Auditing Committee. If you have any questions, please call me at (850) 245-7141.

Sincerely,

James F. Mathews, C.I.G
Inspector General

cc: Joint Legislative Auditing Committee
Ms. Barbara Griffin
Dr. Brittany Birken
Mr. Scott Stewart

Office of Inspector General
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<th>Audit/Year Paragraph/Finding No(s.)</th>
<th>Program/Area</th>
<th>Brief Description of Finding and Recommendation</th>
<th>Action Leader</th>
<th>Corrective Action Due Date</th>
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<tr>
<td>Finding #1</td>
<td>IT</td>
<td>At certain entities, some computer hard drives in surplus computers contained confidential or inappropriate data. Note: In the original report, this was considered a confidential finding, therefore no official response was provided to the Auditor General for publication in the Audit Report No. 2009-083.</td>
<td>Scott Stewart</td>
<td>Fully corrected</td>
<td>See Comments/Status for Finding #2 below.</td>
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<tr>
<td>Finding #2</td>
<td>IT</td>
<td>To prevent access to sensitive information and software from computers, disks, or other property or media being surplus or disposed of, AWI should continue enhancing procedures to include the maintenance of logs indicating the computers for which the hard drives were erased, when erased, and by whom erased.</td>
<td>Scott Stewart</td>
<td>Fully corrected</td>
<td>AWI has purchased a hard disk drive destruction device and has begun physically destroying all surplus hard drives to ensure that confidential information is not accidentally exposed. In addition, AWI has revised its property controls and has added additional log and recording information to the current property management documentation on surplus equipment. This will ensure an accurate record of: 1) the computer from which the hard drive was removed, 2) the date the hard drive was removed and destroyed, and 3) the staff person who removed and destroyed the drive.</td>
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