Rick Scott

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Barbara Palmer

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September 20, 2016

Barbara Palmer, Director

Agency for Persons with Disabilities 4030 Esplanade Way, Suite 380 Tallahassee, FL 32399-0950

Re:

OIG# 160722-01, Status of Corrective Actions, Auditor General Report No. 2016-159, State of Florida Compliance and Internal Controls Over Financial Reporting and Federal Awards

Dear Director Palmer:

In accordance with the provisions of Section 20.055(6)(h), Florida Statutes, we asked the responsible manager for the current status of the finding identified in the report.

The finding, recommendation, the manager's original response, and the September 2016 status of corrective actions are attached. We have reviewed these and believe the actions taken are acceptable.

Please contact Shawn McCormick, Director of Audit at 414-8774 if you have any questions.

Sincerely,

Carol Sullivan, MBA, CIA, CIGA, CIG

Inspector General

Enclosure

cc: JLAC@leg.state.fl.us

Chief Inspector General, Melinda. Miguel@eog.myflorida.com

Ms. Sherrill F. Norman, Auditor General

Karen Hagan, Chief of Staff

Status of Corrective Actions for Auditor General Report No. 2016-159, State of Florida Compliance and Internal Controls Over Financial Reporting and Federal Awards

Status Type		Report No.		Report Title		
STATUS UPDATE - 6 MONTHS		2016-159	Statev	Statewide Federal Financial Awards Audit		
Contact Person		Program/Process		Phone No.		
Lori Gephart, Registered Nurse Consultant		Programs		(850) 921-3786		
Activity		Accountability		Schedule		
Utilization Control and Program Integrity		Responsible Unit		Repeat Finding	Anticipated Completion Date	
		Clinical Supports		NOT Applicable		
Finding:		ATTECADE				
No.	1					
Date	September 20, 2016					
		The FAPD did not always ensure that recertifications of need were conducted every 12 months for beneficiaries of Intermediate Care Facility Services for the Developmentally Disabled (ICF-DDs) or timely conduct continued stay reviews.				
Recommendation		We recommend that recertifications and continued stay reviews of ICF-DD beneficiaries be timely conducted in accordance with Federal regulations.				
Original Response/ Action Plan		The Agency concurs. Medicaid Information Sheets are completed by the individual ICFs as part of their annual Habilitation Plan. Continued stay reviews for all Medicaid recipients residing in the ICF/DD facilities are to be completed within the required 6 month timeframe. There has been a shortage in positions for the Regional Medical Case Managers (MCMs) statewide.				
		FAPD has submitted a Legislative Budget Request (LBR) to contract for UR/CSR positions that will solely address this work function. (submitted 2016 legislative session)				
		FAPD will provide additional face to face in-service training for all Regional staff involved with the UR/CSR process. (2016 - 6 Regions)				
		Monthly Statewide and Regional Training calls for staff (including supervisors). (ongoing)				

Status of Corrective Actions for Auditor General Report No. 2016-159, State of Florida Compliance and Internal Controls Over Financial Reporting and Federal Awards

	Continued work with AHCA to revise ICF Handbook and applicable Rules and Statutes. (ongoing) Conference call with MCM Clinical Stream Leads regarding their supervision of the UR/CSR process and responsibilities. (March 2016)
□ Open □ Partially complete □ Complete □ Complete pending verification by OIG □ Management assumes risk	FAPD submitted a Legislative Budget Request (LBR) and received approval to contract for UR/CSR positions that will solely address this work function. FAPD is working on an RFI (Request for Information) to ascertain if there are vendors interested in contracting to provide the UR/CSR function. FAPD conducts monthly MCM conference calls (statewide and Regional) for staff (including supervisors). ICF UR/CSR is a standard topic on the agenda. AHCA revised the ICF Handbook, the State Plan, and applicable Rules. Conference call with MCM Clinical Stream Leads regarding their supervision of the UR/CSR process and responsibilities. This is being done in conjunction with the face to face in-service training for all Regional staff involved with the UR/CSR process. To date the following Regions have had their training: NW Region (completed April 15, 2016) Central Region (completed May 5/6, 2016) SE Region (completed April 21/22, 2016) SRegion (completed for July 21, 2016) NE (planned for September/October) SC (planned for September/October)