

Florida Department o Law Enforcement

Richard L. Swearingen Commissioner

Office of Inspector General Post Office Box 1489 Tallahassee, Florida 32302-1489 (850) 410-7000 www.fdle.state.fl.us Rick Scott, Governor Pam Bondi, Attorney General Jeff Atwater, Chief Financial Officer Adam Putnam, Commissioner of Agriculture

### **MEMORANDUM**

DATE:

September 13, 2016

TO:

Richard L. Swearingen, Commissioner

Office of Executive Director

FROM:

Lourdes Howell-Thomas, Inspector General

Office of Inspector General

SUBJECT:

Six-Month Follow-Up Report

Auditor General Report Number 2016-166

Surplus Computer Hard Drive Disposal Processes – IT Operational Audit

The Auditor General completed an audit of the Surplus Computer Hard Drive Disposal Processes at FDLE, DEP and SBA in March 2016. The final report included two findings. In accordance with the provisions of s. 20.055(6)(h), Florida Statutes, the OIG conducted a sixmonth follow-up.

The attached Six-Month Follow-up Report details the latest implementation status as of September 2016. The Department has taken steps to address the recommendations; however, both findings remain open. The recommendations will be re-evaluated at a future date.

We appreciate the assistance and cooperation provided by members of the Information Technology Services division during this project.

If further information is needed, please contact me at (850) 410-7241.

LHT/tlc

Attachment

cc: Joint Legislative Auditing Committee

Acknowledged by:

Richard L. Swearingen, Commissioner

Date

/13/16

# Auditor General Report Number 2016-166 Department of Law Enforcement Surplus Computer Hard Drive Disposal Processes IT Operational Audit Six-Month Status Report September 13, 2016

## Finding No. 1: Surplus Computer Hard Drive Sanitization and Disposition Documentation

### Recommendation:

We recommend that DEP, DLE, and SBA management improve documentation of surplus computer hard drive sanitization and disposition to better demonstrate that appropriate actions were taken to prevent inappropriate or unauthorized access to confidential or exempt information.

### Response

We agree with this finding and are moving forward with the recommendation of improving our documentation.

**Management's Six-Month Status Response**: The Office of IT Services developed an operating procedure to address this issue. The procedure will be implemented by October 1, 2016. See attached Procedure-4-300-Hard-Drive-Destruction.doc.

# Finding 2: Security Controls – Surplus Computer Hard Drive Disposal Processes

### Recommendation:

We recommend that DEP, DLE, and SBA management improve security controls related to surplus computer hard drive disposal processes to better ensure the continued protection of confidential and exempt information.

### Response:

We agree that more security controls related to surplus computer hard drive disposal processes can be added.

**Management's Six-Month Status Response**: The Office of IT Services developed an operating procedure to address this issue. The procedure will be implemented by October 1, 2016. See attached Procedure-4-300-Hard-Drive-Destruction.doc.