July 26, 2017

Eric Miller  
Chief Inspector General  
The Capitol  
Tallahassee, FL 32399-0001

Dear Chief Inspector General Miller:

Section 20.055(6)(h), Florida Statutes, requires the Inspector General to monitor the implementation of the agency’s response to any report on the Florida Lottery issued by the Auditor General or by the Office of Program Policy Analysis and Government Accountability. The referenced statute further requires that no later than six months after the report is published, the Inspector General must provide a written response on the status of actions taken. The purpose of this letter is to provide updated information on the agency’s response to the Auditor General findings and fulfill these requirements.

The Auditor General released report #2017-103, Financial Audit for Fiscal Year Ended June 30, 2016, on January 26, 2017. The attachment details each audit finding and recommendation with the current progress of Lottery staff to address each recommendation.

If you require additional information in these matters, please feel free to contact me at your earliest convenience at (850) 487-7726.

Sincerely,

[Signature]
Andy Mompeller  
Inspector General

cc: Joint Legislative Auditing Committee
<table>
<thead>
<tr>
<th>Finding</th>
<th>Recommendation(s)</th>
<th>Management Response as of January 26, 2017</th>
<th>Management Response as of July 26, 2017</th>
<th>Anticipated Completion Date &amp; Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td>Information Technology Controls</td>
<td>We recommend that Lottery management make the necessary IT control enhancements to address the issue identified.</td>
<td>The Lottery has made the necessary enhancements presented by this audit or is in the process of implementing the enhancements. The Lottery has an ongoing process to improve IT controls and will continue to reengineer where necessary to tighten controls.</td>
<td>The Lottery has addressed many of the critical IT control issues identified in the audit and will continue to implement controls where necessary.</td>
<td>Ongoing</td>
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<tr>
<td>Minority Retailer Participation</td>
<td>We recommend that the Lottery continue its efforts to increase retailer participation in under-represented minority groups.</td>
<td>We will continue to look for opportunities to recruit retailers, including those in under-represented minority groups. We will continue to utilize advertising in both minority and general market trade magazines and newspapers. We will also continue to work with retailer trade associations in order to reach out to minority-owned businesses. Finally, our sales force will continue to look for opportunities to recruit minority-owned businesses as a part of their standard sales practices.</td>
<td>We continue to be committed to assisting business owners become Florida Lottery retailers, including under-represented minority groups. This includes advertising through minority-owned media. We are also included in the new Business Information Portal on the DBPR web site, which will assist all new business owners interested in selling Florida Lottery tickets.</td>
<td>Completed and ongoing</td>
</tr>
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