June 19, 2020

Melinda Miguel  
Chief Inspector General  
400 S. Monroe Street  
Tallahassee, FL 32399-0001

Dear Chief Inspector General Miguel:

Section 20.055(6)(h), Florida Statutes, requires the Inspector General to monitor the implementation of the agency’s response to any report on the Florida Lottery issued by the Auditor General or by the Office of Program Policy Analysis and Government Accountability. The referenced statute further requires that no later than six months after the report is published, the Inspector General must provide a written response on the status of actions taken. The purpose of this letter is to provide updated information on the agency’s response to the Auditor General findings and fulfill these requirements.

The Auditor General released report #2020-086, Financial Audit for Fiscal Year Ended June 30, 2019, on December 20, 2019. The attachment details each audit finding and recommendation with the current progress of Lottery staff to address each recommendation.

If you require additional information in these matters, please feel free to contact me at your earliest convenience at (850) 487-7726.

Sincerely,

[Signature]

Andy Mompeller  
Inspector General

cc: Joint Legislative Auditing Committee
<table>
<thead>
<tr>
<th>Finding</th>
<th>Recommendation(s)</th>
<th>Management Response as of December 20, 2019</th>
<th>Management Response as of June 19, 2020</th>
<th>Anticipated Completion Date</th>
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</thead>
<tbody>
<tr>
<td>Information Technology Controls</td>
<td>We recommend that Lottery management make the necessary IT control enhancements to address the issues identified.</td>
<td>The Lottery has made the necessary enhancements presented by this audit or is in the process of implementing the enhancements. The Lottery has an ongoing process to improve IT controls and will continue to reengineer where necessary to tighten controls.</td>
<td>The Operations team continues to improve IT controls to ensure access privileges are appropriate and necessary. The Operations management team will continue to analyze the recommendations presented in this audit and will work closely with the Information Security Management and the Security teams to implement the necessary enhancements.</td>
<td>December 2020</td>
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<tr>
<td>Minority Retailer Participation</td>
<td>We recommend that the Lottery continue its efforts to increase retailer participation in under-represented minority groups.</td>
<td>We will continue to look for opportunities to recruit retailers, including those in under-represented minority groups. We will also continue to work with retailer trade associations to reach out to minority-owned businesses. Finally, our sales force will continue to recruit minority-owned businesses as a part of their standard sales practices.</td>
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<td>Ongoing</td>
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