

RON DESANTIS  
Governor



JOHN F. DAVIS  
Secretary

June 23, 2021

Melinda Miguel  
Chief Inspector General  
400 S. Monroe Street  
Tallahassee, FL 32399-0001

Dear Chief Inspector General Miguel:

Section 20.055, Florida Statutes, requires the Inspector General to monitor the implementation of the agency's response to any report on the Florida Lottery issued by the Office of Program Policy Analysis and Government Accountability (OPPAGA). The referenced statute further requires that no later than six months after the report is published, the Inspector General must provide a written response on the status of actions taken. The purpose of this letter is to provide updated information on the Florida Lottery's response to the OPPAGA findings and fulfill these requirements.

OPPAGA released report #21-02, *Review of the Florida Lottery, 2020*, on January 29, 2021. The attachment details each audit finding and recommendation with the current progress of Lottery staff to address each recommendation.

If you require additional information in these matters, please feel free to contact me at your earliest convenience at (850) 487-7726.

Sincerely

A handwritten signature in blue ink, appearing to read "A. Mompeller".

Andy Mompeller  
Inspector General

cc: Joint Legislative Auditing Committee

**Florida Lottery  
Six-Month Status Report for OPPAGA  
Review of the Florida Lottery, 2020  
Report #21-02 Issued: January 29, 2021  
Status as of June 23, 2021**

Option	Management Response as of June 23, 2021	Anticipated Completion Date
<p>While the Department of the Lottery has taken steps to increase sales, additional actions could increase sales and efficiency and ultimately increase transfers to education.</p>	<p>Product and Sales continues to maximize opportunities to increase sales and the Florida Lottery footprint. Recent initiatives that are underway include a Scratch-Off floor merchandising pilot project with Southeastern Grocers, Quick Ticket draw game sales, emphasis on new retailer recruitment and exceeding the all-time high retailer count, as well as exploring top performing industry games for additional options to add to our existing portfolio.</p>	<p>Complete</p>
<p>Additional steps could be taken to prevent underage sales.</p>	<p>Special Agents from the Division of Security continually conduct retailer inspections focusing on retailer awareness, training, and distribution of underage play prevention and education materials to ensure compliance with retailer contracts and Sections 24.1055, 24.116(1), and 24.117(2), F.S. Additionally, the Division of Security continuously works with the Lottery's Office of General Counsel to ensure operations, including the prevention of ticket sales to minors, comply with statutory requirements.</p>	<p>Completed / Ongoing</p>