agency for persons with disabilities State of Florida

**Ron DeSantis** July 17, 2020 Governor Barbara Palmer, Director Barbara Palmer Agency for Persons with Disabilities Director 4030 Esplanade Way, Suite 380 Tallahassee, FL 32399-0950 State Office Re: OIG# 200519-01, Status of Corrective Actions, Auditor General 4030 Esplanade Way Report No. 2020-170, State of Florida Compliance and Internal Suite 380 Controls Over Financial Reporting and Federal Awards Tallahassee Florida **Dear Director Palmer:** 32399-0950 As required by section 20.055(6)(h), Florida Statutes, the corrective (850) 488-4257 action status report for Auditor General Report Number 2020-170, State Fax: of Florida Compliance and Internal Controls Over Financial Reporting (850) 922-6456 and Federal Awards is attached. The report details the implementation or current status of each recommendation. Toll Free: (866) APD-CARES Please contact me if you have any questions.

Sincerely,

(866-273-2273)

Fin Romeiser

Erin Romeiser Inspector General

Enclosure

JLAC@leg.state.fl.us CC: Melinda M. Miguel, Chief Inspector General Sherrill F. Norman, Auditor General David Dobbs, Chief of Staff

## Status of Corrective Actions for Auditor General Report No. 2020-170, State of Florida Compliance and Internal Controls Over Financial Reporting and Federal Awards

Status Type		Report No.		Report Title	
STATUS UPDATE - 6 MONTHS		2020-170	Statewide Federal Financial Awards Audit		
Contact Person		Program/Process		Phone No.	
Lori Gephart, Program Administrator		Programs		(850) 921-3786	
Activity		Accountability		Schedule	
Utilization Control and Program Integrity		Responsible Unit Clinical Supports		Repeat Finding YES	Anticipated Completion Date Fully completed as of June 30, 2020
Finding		FAPD records did not always evidence that continued stay reviews			
Finding: No. 2019-035		were completed for beneficiaries of Intermediate Care Facility			
Date	3/25/2020	Services for Individuals with Intellectual Disabilities (ICF-IIDs) in			
		accordance with the time frame specified by Federal regulations.			
Recommendation		We again recommend that FAPD management take steps, including implementing adequate record retention controls, to ensure that continued stay reviews of ICF-IID beneficiaries are timely completed and appropriately documented in accordance with Federal regulations.			
Original Response/ Action Plan		The Agency concurs. FAPD has executed a contract with Keystone Peer Review Organization, Inc. to outsource the Utilization Review/Continued Stay Reviews (UR/CSR) function. One performance goal in the contract is to ensure 100% of the reviews are conducted every 6 months for beneficiaries of Intermediate Care Facility Services for Individuals with Intellectual Disabilities. In addition to the executed contract, FAPD continues to conduct monthly Medical Case Management conference calls (statewide and Regional) for FAPD staff (including supervisors). UR/CSR is a standard topic on the agenda and includes the region providing an update on the UR/CSRs performed and any outstanding issues. Also discussed during our conference calls are upcoming reviews and any potential barriers of the CSRs that are coming due and to account for all the CSRs that should have been completed. Focus in the Regions will be on ensuring that all reviews are completed timely.			
		FAPD will monitor Regional completion of Continued Stay Reviews and Certificates of Need completed by the facilities. Regional management provides oversight and supervision of the			

## Status of Corrective Actions for Auditor General Report No. 2020-170, State of Florida Compliance and Internal Controls Over Financial Reporting and Federal Awards

	UR/CSR process.
Status Updates	KEPRO has assumed responsibility for the 6-month CSRs and
Open	checking on the physician certifications. The APD MCMs no longer
Partially complete	complete the 6-month CSRs but are responsible for the
Complete pending	eligibility/admission paperwork and timely submission of the
verification by OIG	admission paperwork to KEPRO. FAPD meets with KEPRO at least
Management	once a month to review issues regarding CSRs, Certificates of Need
assumes risk	and any adverse determinations.