



FLORIDA DEPARTMENT OF Environmental Protection

Marjory Stoneman Douglas Building
3900 Commonwealth Boulevard
Tallahassee, FL 32399

Ron DeSantis
Governor

Jeanette Nuñez
Lt. Governor

Shawn Hamilton
Secretary

July 27, 2023

JLAC Received
7-27-23

Melinda M. Miguel
Chief Inspector General
The Capitol
Tallahassee, FL 32399-0001

Dear Chief Inspector General Miguel:

In accordance with Section 20.055 (6) (h), Florida Statutes, the enclosed document represents the six-month status of the finding and recommendation included in the Auditor General's Report No. 2023-114, ***Selected Administrative Activities and Prior Audit Follow-Up***, dated February 2023.

Please let me know if you would like additional information regarding management's response.

Sincerely,

Candie M. Fuller
Inspector General

Enclosure

cc: Joint Legislative Auditing Committee

FOLLOW-UP OF AUDIT REPORTS ISSUED BY THE AUDITOR GENERAL OR OPPAGA

AUDITING ENTITY	REPORT NUMBER	PERIOD COVERED	SUMMARY OF FINDINGS AND RECOMMENDATIONS	SUMMARY OF CORRECTIVE ACTIONS TAKEN
Auditor General	2023-114	May 2021 – June 2022	<p>Finding: Department controls over mobile device text messaging and Apple® device iMessages® and the retention of text messages and iMessages in accordance with State law and the State records retention schedule need improvement.</p> <p>Recommendation: We recommend that Department management enhance mobile device controls to enforce policy prohibitions on text messaging and iMessage use on Department mobile devices. We also recommend that, should text messages or iMessages be sent or received by Department mobile devices, management ensure that such messages are retained in accordance with State law and the records retention schedule.</p>	<p>The agency has enhanced the controls for managing text messages on Department issued mobile devices to include monthly review of provider invoices to ensure vendors have captured appropriate feature restrictions for devices as it relates to text messaging. The Department has researched and made the decision to utilize two mechanisms to address the finding. The Department has procured Microsoft Intune which is a cloud-based end point management solution which will block the use of iMessages on corporate Apple devices once implemented. In addition, the agency is in the final stages of procuring a per device software solution for capturing and retaining text messages in accordance with State law and the records retention schedule.</p>